



CENTRE WELLINGTON HYDRO LTD.

MAJOR EVENT REPORT

August 3, 2022

Prior to the Major Event

1. Did the distributor have any prior warning that the Major Event would occur?

Response:

There was Environment Canada Severe weather and Tornado warning at approximately 5:45 pm.

2. If the distributor did have prior warning, did the distributor arrange to have extra employees on duty or on standby prior to the Major Event beginning? If so, please give a brief description of arrangements.

Response:

The warning was released after the end of the normal workday for operations staff.

3. If the distributor did have prior warning, did the distributor issue any media announcements to the public warning of possible outages resulting from the pending Major Event? If so, through what channels?

Response:

No

4. Did the distributor train its staff on the response plans for a Major Event?

Response:

Yes, Centre Wellington Hydro (CWH), through daily work, training and preparedness ensures that the operation staff and equipment are ready to respond when required.

During the Major Event

1. Please identify the main contributing cause of the major event as per the table in section 2.1.4.2.5 of the Electricity Reporting and Record Keeping Requirements. Please provide a brief description of the event (IE what happened?)

Response:

On Aug 3rd, 2022, CWH encountered an outage that affected all customers in Elora. The outage cause was due to numerous trees and tree limbs breaking and coming into contact with the 44kv, M7 circuit fed from Hydro One. This incident is categorized as cause code 2 – Loss of Supply.

2. Was the IEEE Standard 1366 used to identify the scope of the Major Event? If not, why not?

Response:

Yes, CWH used the IEEE Standard 1366.

3. When did the Major Event begin (date and time)?

Response:

August 3rd, 2022, at 6:11 pm.

4. Did the distributor issue any information about this major event, such as estimated times of restoration, to the public during the major event?

Response:

Yes, CWH used Twitter and its website to inform customers of affected areas and updates.

5. How many customers were interrupted during the Major Event? What percentage of the distributor's total customer base did the interrupted customers represent?

Response:

The outages affected a total of 2,060 customers. This represents 27% of CWH's total number of customers.

6. How many hours did it take to restore 90% of the customers who were interrupted?

Response:

It took 7 hours and 20 minutes to have all customers restored.

7. Were there any outages associated with Loss of Supply during the Major Event? If so, please report on the duration and frequency of Loss of Supply outages.

Response:

Total outage due to Loss of Supply.

8. In responding to the Major Event, did the distributor utilize assistance through a third-party mutual assistance agreement?

Response:

No.

9. Did the distributor run out of any needed equipment or materials during the Major Event? If so, please describe the shortages.

Response:

No.

After the Major Event

1. What steps, if any, are being taken to be prepared for or mitigate such Major Events in the future (i.e., staff training, process improvements, system upgrades)?

Response:

A debrief with Operations staff after the major outage was discussed with no alterations to current practices in addressing such outages being required.